



DEPARTMENT OF THE ARMY  
ASSISTANT CHIEF OF STAFF FOR INSTALLATION MANAGEMENT  
600 ARMY PENTAGON  
WASHINGTON, DC 20310-0600

DAIM-ZA

FEB 24 2016

MEMORANDUM FOR Residents Living in Residential Communities Initiative Privatized Housing

SUBJECT: Headquarters, Department of the Army Residential Communities Initiative Resident Survey

1. Residential Communities Initiative (RCI) continues to be an outstanding quality of life program supporting Soldiers and Families. In order to ensure the continued success of the program in meeting your expectations and needs, I invite you to complete the Headquarters, Department of the Army RCI Resident Survey. The Army is surveying over 80,000 residents living in RCI accompanied and unaccompanied housing. The information residents provide annually continues to help guide the Army and our Private RCI Partners in development of future improvements to our privatized housing facilities and services.
2. Within the next 2 weeks, you will receive an email with the survey link. This survey is being administered through a third party, CEL & Associates, Inc. The survey results are confidential, so please express your true opinions and thoughts.
3. Please take a moment now to add [ArmyHousingSurvey@celassociates.com](mailto:ArmyHousingSurvey@celassociates.com) to your allowed senders in any anti-spam software filtering your email. If you do not receive the email with the survey link, please contact your property management office.
4. Sharing your feedback about your experiences while residing in a privatized housing community is critical to shaping the future housing and services provided to the Army. Decisions we make today, based on the survey results, will impact generations of Soldiers and Families in the future. Thank you in advance for your participation in our Army survey.

A handwritten signature in black ink, appearing to read "D. Halverson", is positioned above the typed name and title.

DAVID D. HALVERSON  
Lieutenant General, GS  
Assistant Chief of Staff  
for Installation Management